If you need any help or have any questions for filling out the form, please contact the social counselling of the Children's Hospital at the phone number 044 266 81 28 (Mon-Fri 9-11.30 a.m. and 1.30-4.30 p.m.). We are happy to help.

Thank you for your cooperation!

Dear parents,

Your child is entitled to claim compensation for the treatment costs due to his/her health impairment through the disability insurance scheme.

What does disability insurance mean?

The fact that your child can claim these services in no way means that he/she is disabled. The term comes from 1960, when this social service was created in Switzerland. You child is entitled to this because his/her health impairment is listed in the Verordnung über Geburtsgebrechen [Ordinance on Congenital Defects]. This list is revised periodically.

It is imperative that the claim be asserted through an application with the enclosed form. No services will be available without this application.

We are happy to help
Does the disability insurance offer any advantages compared to the health insurance?

If the disability insurance has medical measures for your child, all the treatments and diagnostic measures which are linked to the health impairment will be compensated in full up to the 20th year of age. This is an advantage compared to the health insurance, since with this you must also pay for a deductible rate. The disability insurance can also be charged for travel costs and a small portion of the board fees. This is an extra service the disability insurance provides and also an advantage compared to the services of the basic health insurance cover.

What should you consider when applying?

It is crucial that you fill out the form in full and apply as soon as possible.

The application may not be processed by the disability insurance body in case of missing information/documentation, and this could delay the process by a few weeks. The disability insurance also covers the costs for medical measures retroactively, but for a maximum of 12 months before the application. In case of late application, you therefore risk having to cover the costs of the medical measures for your child yourself.

If the disability insurance rejects the costs for medical measures or only absorbs them at a later point in time, the health insurance is obliged to cover them. This means that the usual share of the costs is at the expense of the insured, since the health insurance charges a deductible rate of maximum 250 francs per year for children in outpatient treatment.

Information about the health impairment

Under point 5.1, describe your child’s health impairment in simple words. Detailed information on the diagnosis and on the medical treatment is gathered by the disability insurance from the treating doctors/institutions directly.

Signatures/enclosures

- The copy of the national insurance card (point 10) cannot be enclosed with the application, as a card of this kind is yet to be issued.
- The copy of an official ID document (birth certificate) and, in case of foreign nationals, the copies of the foreign ID documents of the insured person and of his/her parents must be enclosed.
- The signature of the legal representative of the insured person (parents, here the signature of one parent, legal adviser, legal guardian is sufficient) at the end of the form is obligatory.

- Enclosure of «Information and inspection of records»
In case of a positive decision by the disability insurance body, the Children’s Hospital Zurich receives a copy of your child’s disability insurance provision as an implementing agency. So that we are also notified in case of a negative decision, we would ask you to also send the enclosed form “Information and inspection of records” filled out to the disability insurance body of your canton of residence.

Please send the form together with the required enclosures to the disability insurance body of your canton of residence.